

Using Compact as a tool for local collaboration between health bodies and the voluntary & community sector

held at Nottingham Voluntary Action Centre

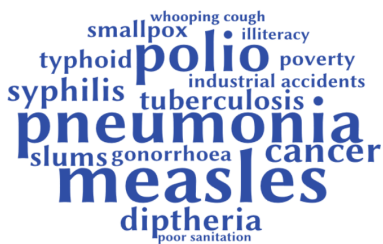
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1. Understanding the issues: the NHS, public health and the welfare state

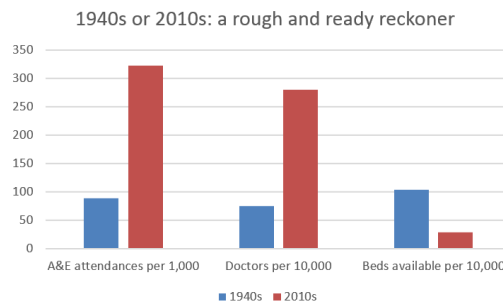
William Beveridge: *Want is one only of five giants on the road of reconstruction ... the others are Disease, Ignorance, Squalor and Idleness.*

Lord Pakenham: *The voluntary spirit is the life-blood of democracy ... the individual volunteer elevates the whole process of official government effort.*

1940s



2010s



2. Understanding roles

- Who do you serve?
- Who are you accountable to?
- What is your purpose and legal status?
- What are your skills and capacity?



3. Understanding relationships

- What is the basis of your engagement?
- Who is negotiating on behalf of who?
- Who is representing your interests?
- Who is representing your beneficiaries / service users / members?
- Why are you doing this and who is funding it?



4. Building relationships

Three questions to keep focus at any stage:

- What is your current situation?
- What challenges are there for your organisation / service users / community?
- What outcomes do you want?

Three risks for your Compact work:

- How do you secure continuity?
- How do you manage conflict?
- How do you record and communicate your agreements?

5. Outcomes and issues

- What is the Compact?
- What is the life-cycle of your Compact?
- How does Compact add value for your stakeholders?



Useful links:

- <http://w3rt.org/connect/compact>
- www.iso.org/iso/home/standards/iso26000
- bobjones@w3rt.org